

BEFORE THE CORPORATION COMMISSION OF THE STATE OF OKLAHOMA

IN THE MATTER OF THE APPLICATION OF)
OKLAHOMA GAS AND ELECTRIC COMPANY)
FOR AN ORDER OF THE COMMISSION)
AUTHORIZING APPLICANT TO MODIFY ITS)
RATES, CHARGES, AND TARIFFS FOR RETAIL)
ELECTRIC SERVICE IN OKLAHOMA)

CAUSE NO. PUD 201700496

ERRATA TO THE RESPONSIVE TESTIMONY OF
TODD F. BOHRMANN

Mike Hunter, Attorney General of Oklahoma, hereby submits this Errata to make corrections to the Responsive Testimony of Todd F. Bohrmann on Behalf of Mike Hunter, Oklahoma Attorney General, filed on May 2, 2018. Specifically, the Attorney General states the following:

1. There are typographical errors on Exhibit TFB-5, Page 4 of 4. The "Actual" and "Difference" columns have been corrected to show the amended numerical values.
2. A corrected and red-line copy of Exhibit TFB-5, Page 4 of 4 have been attached as Attachments 1 and 2, respectively.
3. There are corresponding typographical errors in the Responsive Testimony of Todd F. Bohrmann on page 15, lines 5 to 9.
4. A corrected and red-line copy of page 15 of the Responsive Testimony of Todd F. Bohrmann have been attached as Attachments 3 and 4, respectively.

FILED
MAY 10 2018
COURT CLERK'S OFFICE - OKC
CORPORATION COMMISSION
OF OKLAHOMA

Respectfully Submitted,

MIKE HUNTER
ATTORNEY GENERAL OF OKLAHOMA

A handwritten signature in cursive script that reads "Chase Snodgrass". The signature is written in dark ink and is positioned above a horizontal line.

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CERTIFICATE OF SERVICE

On this 10th day of May 2018, a true and correct copy of the above and foregoing *Errata to the Responsive Testimony of Todd F. Bohrmann* was sent via electronic mail to the following interested parties:

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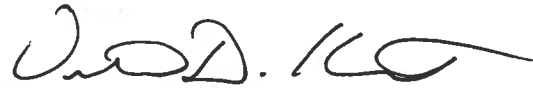
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ATTACHMENT 1

Oklahoma Gas and Electric Company
Value of Missed Reliability Targets

Cause No. PUD 201700496
Exhibit TFB-5
Page 4 of 4

Customer Class	Target (\$M)	Actual (\$M)	Difference (\$M)
Residential	\$5.1	\$5.1	\$0.0
Small Commercial and Industrial	\$90.3	\$107.2	\$16.9
Large Commercial and Industrial	\$81.1	\$90.6	\$9.5
Total	\$176.5	\$203.0	\$26.5

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ATTACHMENT 2

Oklahoma Gas and Electric Company
Value of Missed Reliability Targets

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Page 4 of 4

Customer Class	Target (\$M)	Actual (\$M)	Difference (\$M)
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ATTACHMENT 3

1 inputs: 1) U.S. State; 2) Number of utility's residential customers; 3) Number of utility's
2 non-residential customers; 4) SAIDI value; and 5) SAIFI value. By holding the first three
3 inputs constant, the model estimated the difference in value of service interruptions
4 between the actual and target reliability statistics. As Exhibit TFB-5, page 4 of 4,
5 demonstrates, the DOE model estimates this difference as approximately \$26.5 million for
6 2017. With the exception of less than \$0.1 million to the residential customers, the
7 remainder is allocated 63 percent to the small commercial and industrial customers and 36
8 percent to the larger customers. With over \$3.4 billion in common equity,²⁴ this \$26.5
9 million value of service interruptions represents approximately 78 basis points on the
10 Company's cost of equity.

11 **2. CUSTOMER SATISFACTION**

12 **Q. WHAT IS THE COMPANY'S ASSESSMENT OF ITS CUSTOMERS'**
13 **SATISFACTION WITH OGE?**

14 A. The Company indicates that its customers repeatedly rank OGE as the best in the region
15 and among the best in the nation.²⁵ OGE promotes its J.D. Power and Associates 2013,
16 2014, and 2015 Electric Utility Residential Customer Satisfaction Award in investor
17 presentations.²⁶

18 **Q. DO YOU AGREE WITH THE COMPANY'S ASSESSMENT OF ITS**
19 **CUSTOMERS' SATISFACTION?**

²⁴ OGE Application Package, Supplemental Package, Section F-Capital and Cost of Money W/P F-1 (Jan. 16, 2018).

²⁵ Rowlett Direct 26:4-5.

²⁶ See, e.g., OGE Response to OIEC-OGE-1-4, Barclays CEO Energy-Power Conference, at 4, attached as Ex. TFB-8.

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ATTACHMENT 4

inputs: 1) U.S. State; 2) Number of utility's residential customers; 3) Number of utility's non-residential customers; 4) SAIDI value; and 5) SAIFI value. By holding the first three inputs constant, the model estimated the difference in value of service interruptions between the actual and target reliability statistics. As Exhibit TFB-5, page 4 of 4, demonstrates, the DOE model estimates this difference as approximately \$~~27.8~~26.5 million for 2017. With the exception of less than \$0.1 million to the residential customers, the remainder is allocated 63 percent to the small commercial and industrial customers and 36 percent to the larger customers. With over \$3.4 billion in common equity,²⁴ this \$~~27.8~~26.5 million value of service interruptions represents approximately ~~81~~78 basis points on the Company's cost of equity.

2. CUSTOMER SATISFACTION

Q. WHAT IS THE COMPANY'S ASSESSMENT OF ITS CUSTOMERS' SATISFACTION WITH OGE?

A. The Company indicates that its customers repeatedly rank OGE as the best in the region and among the best in the nation.²⁵ OGE promotes its J.D. Power and Associates 2013, 2014, and 2015 Electric Utility Residential Customer Satisfaction Award in investor presentations.²⁶

Q. DO YOU AGREE WITH THE COMPANY'S ASSESSMENT OF ITS CUSTOMERS' SATISFACTION?

²⁴ OGE Application Package, Supplemental Package, Section F-Capital and Cost of Money W/P F-1 (Jan. 16, 2018).

²⁵ Rowlett Direct 26:4-5.

²⁶ See, e.g., OGE Response to OIEC-OGE-1-4, Barclays CEO Energy-Power Conference, at 4, attached as Ex. TFB-8.