

BEFORE THE
ARKANSAS PUBLIC SERVICE COMMISSION

IN THE MATTER OF THE APPLICATION OF)
OKLAHOMA GAS AND ELECTRIC COMPANY) DOCKET NO. 16-052-U
FOR APPROVAL OF A GENERAL CHANGE IN)
RATES, CHARGES AND TARIFFS)

DIRECT TESTIMONY

OF

ROBERT H. SWAIM, CEM
SENIOR RATE ANALYST

ON BEHALF OF THE GENERAL STAFF
OF THE ARKANSAS PUBLIC SERVICE COMMISSION

JANUARY 31, 2017

1 **INTRODUCTION AND QUALIFICATIONS**

2 **Q. Please state your name and business address.**

3 A. My name is Robert H. Swaim and my business address is Arkansas
4 Public Service Commission (Commission), 1000 Center Street, Little
5 Rock, Arkansas, 72201.

6 **Q. By whom are you employed and in what capacity?**

7 A. I am employed by the Commission's General Staff (Staff) as a Senior Rate
8 Analyst. In that capacity, I analyze utility company filings, identify and
9 evaluate issues, develop positions on those issues, and present those
10 positions, when necessary, in written and oral testimony before the
11 Commission.

12 **Q. Please state your qualifications and background.**

13 A. I have over fifteen years of experience with Staff, having filed testimony in
14 several cases before the Commission addressing electric, gas, and water
15 utility related matters.

16 Before joining Staff, I was employed by Entergy Services, Inc. for
17 more than twenty years in various capacities, including Manager of
18 Forecasting. In that position, I was responsible for the Load, Energy, and
19 Revenue Forecasts for each of the Entergy System's regulated electric,
20 natural gas, and steam utility operations. Those functions included the
21 estimation of econometric models, weather adjustment, marketing
22 program impact analysis, and detailed modeling to depict the rates and

1 revenue recovery mechanisms in the retail jurisdictions of Arkansas,
2 Louisiana, Mississippi, New Orleans, and Texas.

3 My educational qualifications include a Bachelor of Science in
4 General Studies and a Master of Science in Economics and I have
5 completed all of the requirements for a Doctor of Philosophy in
6 Economics, except the dissertation, all from Louisiana State University in
7 Baton Rouge, Louisiana. My areas of study in the Ph.D. program included
8 Microeconomic Theory, the Regulation of Public Utilities, and
9 Econometrics. I taught Principles of Economics at Louisiana State
10 University, the University of New Orleans, the University of Arkansas at
11 Little Rock (UALR) and Webster University. I have also taught Statistics
12 at UALR. Since joining Staff, I have received specialized training including
13 Utility Regulatory Training sponsored by the Center for Public Utilities, a
14 branch of the College of Business Administration and Economics at New
15 Mexico State University and Electric Utility Systems training sponsored by
16 Electric Utility Consultants, Inc. I have received training from the
17 Association of Energy Engineers and have qualified as a Certified Energy
18 Manager (CEM), License No. 19172.

19 **Q. Have you previously filed testimony before the Commission?**

20 A. Yes, I have filed testimony before the Commission addressing electric,
21 gas, and water utility matters.

1 **PURPOSE OF TESTIMONY**

2 **Q. What is the purpose of your testimony in this proceeding?**

3 A. My testimony addresses the following sections of Oklahoma Gas and
4 Electric Company's (OG&E or Company) Application:

- 5 • OG&E's proposed *pro forma* temperature normalized billing
6 determinants [customer counts, kilowatt-hours (kWh), billed
7 kilowatt (kW), and lighting fixture counts] and the rate schedule
8 revenues that result from them as well as peak kW demands
9 [coincident peaks (CP) and non-coincident peaks (NCP)] - as
10 reflected in the Company's Application for Approval of a General
11 Change in Rates, Charges, and Tariffs (Application) dated August
12 25, 2016 and revised on September 2, 2016, October 18, 2016,
13 October 20, 2016; and
14 • OG&E's proposed rate design.

15 In so doing, I will address the Direct Testimonies of OG&E's witnesses
16 Gwin Cash, Bryan Scott, and William H. Wai.

17 **SUMMARY OF RECOMMENDATIONS**

18 **Q. Could you briefly summarize your recommendations?**

19 A. Yes, I recommend that the Commission:

- 20 • Reject OG&E's *pro forma* billing determinants and rate schedule
21 revenues and accept those that I propose;
22 • Accept OG&E's *pro forma* peak kW demands;

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- 1 • Reject OG&E’s proposed rates; and
- 2 • Order the Company to design rates such that each customer class
- 3 pays its Cost of Service (COS) as determined by Staff’s COS study
- 4 incorporating the mitigated distribution of the base rate revenue
- 5 requirement recommended by Staff witness Matthew S. Klucher.

6 BILLING DETERMINANTS

7 Q. Would you summarize the difference between OG&E's proposed *pro*
8 *forma* billing determinants and yours?

9 A. My recommended *pro forma* billing determinants are presented in my
10 Direct Exhibit RHS-1. A comparison of these billing determinants (and the
11 current rate revenues that result from them) to those filed by OG&E is
12 presented in Table 1, below. In total, my recommended billing
13 determinants produce \$132,139 more in base rate revenues under
14 OG&E's current rates than do the Company's recommended billing
15 determinants, a difference of 0.16%. This difference results from
16 differences in the way OG&E and I develop our *pro forma* year
17 projections. I will explain those differences below.

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DIRECT TESTIMONY OF ROBERT H. SWAIM

TABLE 1				
STAFF BILLING DETERMINANTS COMPARED TO OG&E's CASE				
	<u>Staff</u>	<u>OG&E</u>	<u>Diff</u>	<u>% Diff</u>
RESIDENTIAL-TOTAL				
Average # of Customers	55,467	55,556	(90)	(0.16%)
Volume (MWH)	711,613	717,994	(6,381)	(0.90%)
Present Rate Revenues	30,786,853	30,711,142	\$75,711	0.25%
GENERAL SERVICE-TOTAL				
Average # of Customers	9,652	9,727	(75)	(0.78%)
Volume (MWH)	217,911	210,422	7,489	3.44%
Present Rate Revenues	9,511,996	9,237,103	\$274,893	2.89%
POWER & LIGHT-TOTAL				
Average # of Customers	951	946	5	0.49%
Volume (MWH)	812,711	794,303	18,408	2.27%
Present Rate Revenues	24,649,782	24,694,922	(\$45,140)	(0.18%)
POWER & LIGHT TOU-TOTAL				
Average # of Customers	83	83	\$0	0.50%
Volume (MWH)	811,908	815,034	(\$3,126)	(0.38%)
Present Rate Revenues	17,095,630	17,275,881	(\$180,251)	(1.05%)
MUNICIPAL PUMPING				
Average # of Customers	63	64	(1)	(1.72%)
Volume (MWH)	1,272	1,228	44	3.47%
Present Rate Revenues	59,162	58,298	\$864	1.46%
ATHLETIC FIELD LIGHTING				
Average # of Customers	27	29	(2)	(6.42%)
Volume (MWH)	928	1,011	(83)	(8.98%)
Present Rate Revenues	50,450	54,747	(\$4,297)	(8.52%)
LIGHTING *				
Average # of Customers				
Volume (MWH)	29,297	29,185	113	0.38%
Present Rate Revenues	3,012,480	3,002,121	\$10,359	0.34%
TOTAL				
Average # of Customers	66,242	66,405	(163)	(0.25%)
Volume (MWH)	2,585,641	2,569,177	16,464	0.64%
Present Rate Revenues	85,166,353	85,034,214	\$132,139	0.16%

*Lighting revenues are based on fixtures, not customer counts

- 1 **Q. Please provide a summary of your analysis of OG&E's proposed *pro***
- 2 ***forma* year billing determinants.**
- 3 **A. While considering the facts underlying the calculation of OG&E's *pro***
- 4 ***forma* year billing determinants, I reviewed and analyzed the test year**

1 data, the adjustments to the test year data, and the resulting *pro forma*
2 year billing determinants. I also reviewed the calculations to ensure
3 mathematical accuracy.

4 **Q. How would you describe OG&E's test year data?**

5 A. Although OG&E used a test year ending June 30, 2016, the billing
6 determinants and revenues consisted of actual observations of customer
7 counts, billed kWh and kW volumes, and daily high and low temperatures
8 for the twelve calendar months (January 2015 to December 2015) which
9 were adjusted to arrive at the projected test year.

10 **Q. What was the scope of your review of the accuracy of the test year**
11 **billing determinants?**

12 A. Because OG&E's test year is derived from actual twelve months or Year
13 Ending (YE) 2015 data, I verified the accuracy of the billing determinants
14 for the YE 2015 by conducting a revenue reconciliation. To do the
15 revenue reconciliation, I calculated the revenues that result from applying
16 the current tariff rates times the YE 2015 billing determinants, and then I
17 reconciled those estimated revenues to the YE 2015 revenues that formed
18 the basis of the Company's financial records. I found no material
19 discrepancies between the calculated revenues and the reported
20 revenues. Therefore, I concluded that the YE 2015 billing determinants
21 included in OG&E's filing are materially accurate.

1 **Q. Could you summarize the adjustments OG&E made to the test year**
2 **billing determinants in developing its recommended *pro forma* billing**
3 **determinants?**

4 A. In general, there are three major adjustments made by OG&E: (1)
5 adjusting the average kWh use per customer (Usage) for any known
6 effects, principally temperature, (2) adjusting the customer count for
7 growth, or decline, in the number of customers, and (3) adjusting the billed
8 kW demand to recognize the changes in total kWh that result from the
9 Usage and customer count adjustments.

10 **Q. How were the weather adjustments calculated?**

11 A. To adjust YE 2015 kWh Usage for weather, OG&E used econometric
12 techniques to estimate the heating kWh Usage per heating degree day
13 (HDD), also known as the Heating Sensitivity Factor (HSF), and the
14 cooling kWh Usage per cooling degree day (CDD), also known as the
15 Cooling Sensitivity Factor (CSF).¹ OG&E's analysis was performed for
16 each Service Level (SL) of the Residential, General Service (GS), and
17 Power and Light (PL) classes. All of the SL5 customers, except the PL
18 Time of Use (TOU) SL5 customers, were found to be weather sensitive as
19 well as the PL SL2 and PL SL3 customers. OG&E's methodology

¹An HDD is the positive difference between the average daily temperature and sixty-five degrees Fahrenheit while a CDD is the negative difference.

1 calculates a temperature impact for each actual month of the YE 2015 for
2 each service level of each class.

3 **Q. Was OG&E's definition of normal weather the same as yours?**

4 A. Yes. OG&E used a thirty-year average number of HDDs and CDDs as the
5 definition of normal weather which is consistent with the definition I use. It
6 is also consistent with the definition used by the National Oceanic and
7 Atmospheric Administration and the World Meteorological Organization.

8 **Q. How were the customer growth adjustments calculated by OG&E?**

9 A. The weather adjusted YE 2015 kWh Usage was multiplied by the growth
10 in customer count reflecting the December 2015 customer count
11 increased to account for expected growth through the end of the *pro forma*
12 year, June 30, 2017.

13 **Q. How were the weather adjustments calculated for billed kW demands**
14 **by OG&E?**

15 A. Under OG&E's current rate structure, PL customers are charged for billed
16 kW demands.² Because billed kW demands are a function of the
17 equipment currently installed at the premises and whether or not that
18 equipment is used at any time in the month, billed kW demands are
19 unlikely to be influenced by weather. Conversely, kWh are a function of
20 how many hours that equipment is used and may be sensitive to weather.

² Billed kW demand is defined in the current tariff as, "The consumer's maximum demand shall be the maximum rate at which energy is used for any period of 15 consecutive minutes of the month for which the bill is rendered as shown by the Company's demand meter."

1 For example, Heating, Ventilation, and Air Conditioning (HVAC)
2 equipment will have a particular kW rating and will draw that current
3 whenever it is on. The HVAC equipment will operate more hours in a
4 summer month that is hotter than in another summer month. So the
5 HVAC kWh will be sensitive to temperature but not the kW.

6 **Q. Were any other adjustments made by OG&E to the test year billing**
7 **determinants?**

8 A. Yes, the kWh and billed kW were adjusted to account for reductions
9 expected to result from OG&E's energy efficiency programs.

10 **Q. Do you have any concerns regarding OG&E's methodology for**
11 **developing its recommended weather adjustments?**

12 A. Yes. OG&E's weather adjustment methodology uses an overly complex
13 computational technique that uses daily temperature data to calculate
14 separate HSFs and CSFs for small, medium, and large deviations from
15 base temperatures. Those HSFs and CSFs are then combined into spline
16 variables as measures of CDDs and HDDs for each day. The complexity
17 of these variables produces results that are unfathomable to an individual
18 who does not have extensive postgraduate training in statistics and
19 econometric modeling. The complexity of these variables also provides
20 an unnecessary risk of calculation errors.

1 **Q. Do you have any additional concerns regarding OG&E's**
2 **methodology for developing its recommended adjustments?**

3 A. Yes. OG&E projects customer counts into the *pro forma* year using a two-
4 step process. First, OG&E substitutes the December 2015 customer
5 count for each month in the test year (the twelve months ending June
6 2016) then OG&E grows each of those values by the five-year compound
7 annual growth rate. That methodology results in projections that have the
8 same number of customers in each month and are likely to be less
9 accurate than actual results. In this case, that method results in an
10 overstatement of the number of customers that could be expected in the
11 test year. The August 2016 projected Residential customer count was
12 50,619 while the actual August 2016 Residential customer count is
13 50,336.

14 **Q. What are the lighting fixture counts?**

15 A. OG&E has three groups of customers that are charged for lighting fixtures:
16 Municipal Lighting (ML), Outdoor Lighting (OL), and a new tariff for LED
17 Lighting (LEDL). The charges vary depending on the particular type of
18 fixture (e.g., mercury vapor, high pressure sodium, decorative, or cobra),
19 the output of the lamp (e.g., 25,000 lumens or 50,000 lumens), the type of
20 pole on which the fixture is mounted, whether the service is overhead or
21 underground, and whether the facilities are owned by OG&E or the

1 customer. OG&E used the YE 2015 fixture counts to represent the *pro*
2 *forma* year fixture counts.

3 **STAFF'S BILLING DETERMINANTS**

4 **Q. How did you assess the reasonableness of OG&E's recommended**
5 ***pro forma* billing determinants?**

6 A. I developed *pro forma* year billing determinants by applying essentially the
7 same model Staff has used to develop the billing determinants in every
8 retail rate case since I joined Staff in 2001. The Commission accepted as
9 reasonable the results of this model in many of the rate cases filed since
10 then.³ My model relies on six years of monthly customer counts and kWh
11 sales to algebraically derive the Usage characteristics (Base, HSF, and
12 CSF) of each weather sensitive class. I found significant weather
13 sensitivity only among the Residential customers, the GS SL5 customers,
14 and the PL SL5 customers.

15 **Q. How would you describe your algebraic weather adjustment**
16 **methodology?**

17 A. My algebraic weather adjustment methodology calculates Base Usage as
18 the average of the two lowest monthly Usages of each year. The two
19 months chosen are the spring and fall months with the lowest average
20 Usage over the six years for which actual data is available. For each year,

³ See Docket Nos. 01-243-U, 02-024-U, 04-121-U, 05-006-U, 06-101-U, 13-078-U, 13-079-U, 15-011-U, 15-015-U, and 15-098-U.

1 the winter weather sensitive sales are the sum of the actual winter month
2 kWh minus the sum of the winter Base kWh. The winter weather sensitive
3 sales are then divided by the number of HDDs that occurred over that
4 period to derive the HSF for that year. Similarly, the summer weather
5 sensitive sales are divided by the CDDs to derive the CSF. If there is
6 evidence of a trend in any of the three factors, the Base, HSF, or CSF,
7 that factor is projected into the *pro forma* year using the trend. The *pro*
8 *forma* year Base, HSF, and CSF are applied to normal weather to
9 estimate the kWh volumes per customer that could be expected in a
10 normal year.

11 **Q. How did you develop your recommended *pro forma* Usages?**

12 A. My methodology uses the most recent six years ending with the test year
13 Usages to algebraically derive the Base and Degree Day Factors (DDFs)
14 for each weather sensitive class. Because actual Usages were available
15 for the first three months of the *pro forma* year, they were weather
16 adjusted. Once I had determined that they were representative of normal
17 on-going conditions, they were used as the projections of Usages for
18 those months. The non-weather sensitive classes' Usages for the test
19 year and the first three months of the *pro forma* year were used for the *pro*
20 *forma* year Usages.

1 **Q. How did you develop your recommended *pro forma* customer**
2 **counts?**

3 A. My methodology uses the most recent actual test year customer counts
4 and grows them using the five-year Compound Annual Growth Rates
5 (CAGR), where appropriate. This methodology applies the historical
6 growth rate to the most recently available monthly data to project the
7 conditions that can be expected to prevail in the *pro forma* year. My
8 methodology is consistent with the treatment of rate base and expenses
9 which are modified through the end of the *pro forma* year and results in a
10 balanced approach to billing determinants. In addition to the substitution
11 of the actual test year data for the projected test year data, I was able to
12 update the billing determinants for the first three months of the *pro forma*
13 year, once I had determined that they were representative of normal on-
14 going conditions.

15 **Q. How did you develop your recommended adjustments?**

16 A. My methodology uses the most recent actual test year or *pro forma* year
17 customer counts, weather adjusted kWh volumes, and billed kW. *Pro*
18 *forma* year billing determinants for which actual data is not yet available
19 are projected using the methodology discussed above.

1 **Q. Did you adjust the *pro forma* kWh and billing kW to reflect the impact**
2 **of OG&E's energy efficiency programs?**

3 A. No, because my model applies the five year CAGR in Usage, it
4 incorporates the effects of energy efficiency into the *pro forma* year. In
5 addition, my model uses the most current actual data available which
6 includes the impacts of OG&E's energy efficiency programs to date.

7 **Q. Are there any aspects of OG&E's billing determinants with which you**
8 **agree?**

9 A. Yes. I agree with OG&E that PL customers' monthly kW billing demands
10 are not sensitive to weather. Consequently, I used the actual test year
11 data and actual *pro forma* year data, where available, for all customers
12 who are subject to kW billing.

13 **Q. What is your recommendation concerning OG&E's *pro forma* year**
14 **billing determinants?**

15 A. I recommend that the Commission reject the *pro forma* year billing
16 determinants and rate schedule revenues OG&E has proposed and
17 accept those that I have recommended in Direct Exhibit RHS-1. My billing
18 determinants model uses a five year CAGR for customer counts and
19 Usage which has been accepted by the Commission in previous rate
20 cases. My model includes actual data for the entire test year and for the
21 first three months of the *pro forma* year.

1 **Q. Do your proposed changes in billing determinants impact the**
2 **allocation factors used in Staff's COS study?**

3 A. Yes. Staff's allocation factors used in the COS study are based on the
4 customer counts, volumes, and base rate revenues that I propose and will
5 be different from OG&E's. These billing determinants and base rate
6 revenues were provided to Staff witness Klucher for inclusion in his COS
7 study.

8 **Q. Are there any elements of the allocation factors proposed by OG&E**
9 **with which you agree?**

10 A. Yes. OG&E provided weather adjusted test year peak demands (both
11 coincident and non-coincident peaks). In this particular case, my kWh
12 billing determinants are within one percent of the Company's, so I have
13 chosen to accept OG&E's peak demands. These peak demands were
14 provided to Staff witness Klucher for inclusion in Staff's COS study.

15 **Q. Do your proposed changes in billing determinants impact Staff's**
16 **determination of Revenue Requirement?**

17 A. Yes. The Arkansas present rate schedule revenues I developed using my
18 *pro forma* billing determinants are included in Adjustment IS-9 as shown
19 on Staff witness Jeff Hilton's Direct Exhibit JH-5. These present rate
20 schedule revenues were also provided to Staff witness Klucher for
21 inclusion in Staff's COS study.

1 **RATE DESIGN**

2 **Modification to Rate Schedule Pricing Components⁴**

3 **Q. Do you have any comments regarding OG&E's proposed rate**
4 **design?**

5 A. Yes. OG&E has proposed extensive changes in the rate designs of all of
6 its customers' rate schedules except the ML, OL, Municipal Pumping
7 (MP), and Athletic Field Lighting (AFL) classes. Because the results of
8 Staff's COS study are different from OG&E's, the percentage increase to
9 each class will be different from those recommended by OG&E.

10 **Residential Rate Design**

11 **Q. Do you have any comments regarding OG&E's proposed Residential**
12 **rate design?**

13 A. Yes. OG&E has proposed raising the customer charges for all of the
14 Residential classes [i.e., Regular Residential (R1), Residential Time of
15 Use (RTOU), and Residential Variable Peak Pricing (RVPP)] customers
16 from \$7.94 to \$11.80 per month, a 49% increase which is above OG&E's
17 proposed 40% Residential class rate increase.

18 For the R1 customers, OG&E proposes a \$1.00 per kW per month
19 charge which will raise the fixed component of customers' base rates by
20 154%. OG&E also proposes to substitute fixed summer and winter kWh

⁴ In this section of my testimony, the comparisons are between the current and proposed base rates proposed by OG&E. The rate impacts are based on a dataset of OG&E's customers with a full twelve months of billing history for YE 2015.

1 charges to replace the current inclining block summer rate and declining
2 block winter rate. The impact of these changes to the R1 rate design in
3 isolation (after taking into account the 39% increase in base rate revenues
4 proposed by OG&E) ranges from -23% for the 500 R1 customers with the
5 smallest increases to +25% for the 900 R1 customers with the largest
6 increase.

7 For the RTOU customers, OG&E has proposed raising the winter
8 kWh rate by 53% from \$0.017 to \$0.0260 (which matches the proposed
9 Winter kWh rate for the R1 customers), leaving the Summer On-Peak rate
10 constant at \$0.0185 and raising the Summer Off-Peak rate by 88% from
11 \$0.017 to \$0.032.

12 For the RVPP customers, OG&E has proposed raising the winter
13 kWh rate by 53% from \$0.017 to \$0.0260 (which matches the proposed
14 Winter kWh rate for the R1 and RTOU customers), increasing the Summer
15 Off-Peak and Summer On-Peak Tier 1 rates by 88% from \$0.017 to \$0.32
16 (which matches the RTOU Summer Off-Peak rate), raising the Summer
17 On-Peak Tier 2 rate by 3% from \$0.06770 to \$0.07000, and leaving the
18 Summer On-Peak Tiers 3 and 4 rates constant at \$0.0185 and \$0.3700,
19 respectively. In addition, OG&E proposes dramatic changes in the
20 definitions of the four Tiers and requests the ability to change those
21 definitions annually. The Tiers are defined based on a range in the Day
22 Ahead Pricing (DAP) rate which is offered to PL and PLTOU customers

1 and is based on the Southwest Power Pool's (SPP) hourly Day-Ahead
 2 Locational Marginal Price for OG&E. The current and proposed Tier
 3 definitions are shown in Table 2

4 Table 2

Variable Peak Pricing		
	Day Ahead Price (DAP) per kWh	
	Current	Proposed
Tier 1	DAP < 7.0¢	DAP < 1.0¢
Tier 2	7.0¢ < DAP < 11.0¢	1.0¢ < DAP < 2.3¢
Tier 3	11.0¢ < DAP < 20.0¢	2.3¢ < DAP < 7.8¢
Tier 4	DAP > 20.0¢	DAP > 7.8¢

5 The objective of those definitions is to more closely align
 6 customers' rates with OG&E's generation cost and to cause customers to
 7 shift their consumption from the times when the DAP is higher to times
 8 when the DAP is lower. Unfortunately, the current definitions of the Tiers
 9 do not closely correspond to the SPP's hourly Day-Ahead Locational
 10 Marginal Prices for OG&E. This has resulted in the actual distribution of
 11 summer kWh volumes deviating from the proposed distribution as shown
 12 in Table 3.

13 Table 3

Residential Variable Peak Pricing		
	% of On-Peak Volume	
	Proposed	Actual
Tier 1	8%	46%
Tier 2	31%	34%
Tier 3	46%	20%
Tier 4	15%	0%
Total	100%	100%

14 In addition to the changes proposed in this rate case, OG&E has
 15 requested the ability to adjust the Tier Definitions annually after this rate

1 case is concluded to more closely align the distribution of kWh volumes
2 with the proposed distribution.

3 All of these rate designs for the Residential class violate the
4 Commission's longstanding policy that increases or decreases in rates
5 should avoid unnecessary, significant adverse customer impact. Rate
6 design should attempt to balance the Company's desire for revenue
7 stability and the customer's desire for rate stability. In general, rate design
8 considerations should include customer acceptance, the principle of
9 gradualism, and energy efficiency and conservation goals.

10 **Q. What do you recommend regarding OG&E's proposed Residential**
11 **rate design?**

12 A. First, the customer charge percentage increase should be no more than
13 the Residential class average increase. This will reduce the
14 disproportionately adverse impact on customers who use less kWh than the
15 average customer and promote energy efficiency by resulting in higher
16 kWh charges than the current proposal.

17 Second, any demand charge for Residential customers should be
18 offered as an optional Residential Demand (RD) tariff with a "best bill"
19 provision within the first year in which the customer chooses the rate. The
20 "best bill" provision would recalculate the customer's annual bill, provide
21 an explanation of which Residential tariff would be best for the customer,

1 and provide a credit to the customer's bill equal to the differential when it
2 benefits the customer.

3 Third, any changes to the Tier definitions in the RVPP tariff would
4 automatically trigger a "best bill" provision for the first year in which the
5 new definitions are in effect. The "best bill" provision would recalculate the
6 customer's annual bill compared to the RTOU rate, provide an explanation
7 of which Residential tariff would be best for the customer, and provide a
8 credit to the customer's bill equal to the differential when it benefits the
9 customer.

10 Finally, the Company should file an annual report with the
11 Commission that includes the number of Residential customers choosing
12 the RD, RTOU, and RVPP rates, the number Residential customers being
13 provided "best bills", and the number of Residential customer complaints
14 relating to RD, RTOU, and RVPP rates. For all customers taking service
15 under the RVPP rate, the report should include a table similar to Table 2
16 so that the Commission can judge the progress being made toward the
17 proposed kWh distribution.

18 **General Service Rate Design**

19 **Q. Do you have any comments regarding OG&E's proposed GS rate**
20 **design?**

21 **A.** Yes. OG&E has proposed changes to the GS class rates that parallel the
22 changes proposed for the Residential class rates. OG&E proposed

1 raising the customer charges of all of the GS class; i.e., Regular GS
2 (GSReg), GS Time of Use (GSTOU), and GS Variable Peak Pricing
3 (GSVPP) customers from \$21.75 to \$28.00 per month, a 29% increase,
4 which is below OG&E's proposed 35% GS class rate increase.

5 For the GSReg customers, OG&E proposes a \$1.00 per kW per
6 month charge which will raise the fixed component of customers' base
7 rates by 72%. OG&E also proposes to substitute fixed summer and winter
8 kWh charges to replace the current inclining block summer rate and
9 declining block winter rate. The impact of these changes to the GSReg
10 rate design in isolation, after taking into account the 35% increase in base
11 rate revenues OG&E has proposed, ranges from -17% for the 88 GSReg
12 customers with the smallest increases to +30% for the 152 GSReg
13 customers with the largest increases.

14 For the GSTOU customers, OG&E has proposed raising the winter
15 kWh rate by 18% from \$0.017 to \$0.020, which matches the proposed
16 Winter kWh rate for the GSReg customers, leaving the Summer On-Peak
17 rate constant at \$0.0185 and raising the Summer Off-Peak rate by 53%
18 from \$0.017 to \$0.026.

19 For the GSVPP customers, OG&E has proposed raising the winter
20 kWh rate by 18% from \$0.017 to \$0.020, which matches the proposed
21 Winter kWh rate for the GSReg and GSTOU customers, increasing the
22 Summer Off-Peak rate by 53% from \$0.017 to \$0.26, which matches the

1 GSTOU Summer Off-Peak rate, and changing all of the Summer On-Peak
2 Tier rates to match the RVPP Summer On-Peak Tier rates. The Tiers are
3 the same ones shown in Table 2, above. The actual distribution of
4 summer kWh volumes deviate from the proposed distribution in a manner
5 very similar to the RVPP distribution and are shown in Table 4, below.

6 Table 4

General Service Variable Peak Pricing		
	% of On-Peak Volume	
	Proposed	Actual
Tier 1	9%	47%
Tier 2	32%	33%
Tier 3	44%	20%
Tier 4	14%	0%
Total	100%	100%

7 **Q. What do you recommend regarding OG&E's proposed GS rate**
8 **design?**

9 A. Since the customer charge percentage increase is below the GS class
10 average increase, it is unlikely that there is any adverse impact on
11 customers who use less kWh than the average customer. As I
12 recommended above concerning the Residential rates, any demand
13 charge for GSReg customers should be offered as an optional tariff with
14 the same "best bill" provision and any changes to the GSVPP Tier
15 definitions would automatically trigger a "best bill" provision for the first
16 year in which the new definitions are in effect. Those "best bill" provisions
17 would mirror those discussed above for Residential customers. In

1 addition, the same reporting requirements that I recommended for the
2 Residential customers above should apply to the GS customers.

3 **Power and Light Rate Design**

4 **Q. Do you have any comments regarding OG&E's proposed PL rate**
5 **design?**

6 A. Yes. OG&E charges different rates for each Service Level (SL) within the
7 PL class but the average increase for the class proposed by OG&E was
8 20%. The general theme of the rate changes was to increase the
9 customer charges by 33%, to leave the demand charges at their current
10 levels, and to increase the volumetric charges by the amount necessary to
11 recover the revenue requirement. To reduce the potential for adverse
12 customer impacts, the customer charges should not increase by more
13 than the class increase.

14 OG&E proposed increasing the PL SL1 volumetric charge by the
15 same percentage as the increase in the volumetric charge of the PL SL2
16 customers while leaving the customer and demand charges unchanged.
17 Because there are no customers currently taking service under the PL
18 SL1 tariff, a revenue requirement could not be calculated; however, since
19 the cost relationship between PL SL1 and PL SL2 should not significantly
20 change, I accept OG&E's proposal to increase the PL SL1 volumetric
21 charge by the same percentage as the increase in the volumetric charge

1 of the PL SL2 customers while leaving the customer and demand charges
2 unchanged.

3 **Power and Light Time of Use Rate Design**

4 **Q. Do you have any comments regarding OG&E's proposed PLTOU rate**
5 **design?**

6 A. Yes. OG&E charges different rates for each SL within the PLTOU class
7 but the average increase for the class proposed by OG&E was 13%.
8 OG&E proposes to increase all of the PLTOU customer charges by 33%,
9 except for SL1 for which no increase was proposed. To reduce the
10 potential for adverse customer impacts, the customer charges should not
11 increase by more than the class increase.

12 OG&E proposes to eliminate the PLTOU-Demand rate (which has a
13 flat energy rate and three different demand rates) and move those
14 customers to a new PLTOU rate (which has a flat demand rate and two
15 different energy rates). The proposed PLTOU rate is essentially the
16 current PLTOU-Energy rate without a Super-Peak energy rate. The way
17 in which this was accomplished was to increase the PLTOU-Energy
18 customer charge by 33% and the demand charge by 29% and then
19 changing the two volumetric charges by the amounts necessary to recover
20 the revenue requirement. I could not identify any significant adverse
21 customer impacts of this change at this time but will reserve judgement

1 until my Surrebuttal Testimony, at which time a more precise revenue
2 requirement for this class will be established.

3 Lighting Rate Design

4 Q. Did OG&E propose any changes to its Lighting class rates?

5 A. Yes, for the Municipal, Outdoor, and LED Lighting tariffs, OG&E
6 performed a detailed evaluation of the cost of each one of the fixtures
7 offered under these three tariffs and established rates designed to recover
8 those costs. I have no reason to dispute the costs; however, I found that
9 while the calculations of the proposed rates for the Municipal Lighting (ML)
10 rates included the increased cost due to the riders whose costs will roll
11 into base rates, the proposed OL and LEDL tariffs did not. This resulted in
12 at least two different rates for each fixture that varied only because of its
13 being in the ML, OL, or LEDL tariff. This is counterintuitive and OG&E
14 should either set the rates for each fixture to be the same across the ML,
15 OL, and LEDL classes or explain in testimony the reasons for the
16 apparent discrepancy.

17 **Other Rate Designs**

18 Q. Which of OG&E's tariffs are closed to new customers?

19 A. The Municipal Pumping (MP) and Athletic Field Lighting (AFL) tariffs are
20 closed to new customers.

1 **Q. Did OG&E propose any changes to its closed tariffs?**

2 A. Yes. The closed tariffs currently have customer charges of \$28.00 which
3 is same as the proposed customer charge for GS customers, so OG&E
4 proposed no increase in the customer charges.

5 For the MP customers, OG&E has proposed raising the winter kWh
6 rate by 54% from \$0.026 to \$0.040 and raising the summer rate by 73%
7 from \$0.0375 to \$0.065. The impact of these changes to the MP rate
8 design in isolation (after taking into account the 39% increase in base rate
9 revenues OG&E has proposed) ranges from -39% for the 14 MP
10 customers with the smallest increases to +7% for the 20 MP customers
11 with the largest increases.

12 For the AFL customers, OG&E has proposed raising the winter
13 kWh rate by 17% from \$0.0445 to \$0.052 and raising the summer rate by
14 80% from \$0.0445 to \$0.08. The impact of these changes to the AFL rate
15 design in isolation (after taking into account the 36% increase in base rate
16 revenues OG&E has proposed) ranges from -12% for the 6 AFL
17 customers with the smallest increases to +3% for the 6 AFL customers
18 with the largest increases.

19 These two rate designs violate the Commission's longstanding
20 policy that increases or decreases in rates should avoid unnecessary,
21 significant adverse customer impact. Rate design should attempt to
22 balance the Company's desire for revenue stability and the customer's

1 desire for rate stability. In general, rate design considerations should
2 include customer acceptance, the principle of gradualism, and energy
3 efficiency and conservation goals.

4 Q. What is your recommendation concerning OG&E's proposed
5 changes to the MP and AFL tariffs?

6 A. The Company should consider alternative rate designs that will have less
7 variable impacts on the customers in the MP and AFL classes.

8 RECOMMENDATIONS

9 Q. What are of your recommendations?

10 A. For the reasons set forth above, I recommend that the Commission:

11 • Reject OG&E's *pro forma* billing determinants and rate schedule

12 revenues and accept those I propose in Direct Exhibit RHS-1;

13 • Accept OG&E's *pro forma* peak kW demands;

14 • Reject OG&E's proposed rates; and

15 • Order the Company to design rates such that each customer class

16 pays its COS as determined by Staff's COS study incorporating the

17 recommended mitigated distribution of the base rate revenue

18 requirement presented by Staff witness Klucher.

19 Q. Does this conclude your testimony?

20 A. Yes, it does.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing has been delivered to all parties of record by electronic means via the Commission's Electronic Filing System this 31st day of January, 2017.

/s/ Justin A. Hinton
Justin A. Hinton