



Electric Utility Launches New Website

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Website to reflect updates with no impact to customer login information



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OKLAHOMA CITY (Nov. 2, 2021) – OG&E's website oge.com, updated this weekend, has a new look and feel, with a focus on improving customer accessibility. The simplified website makes it easier for customers to enroll in programs, sign up for online services and alerts, personalize communications preferences, more quickly access bill pay options and find additional information about OG&E. The changes represent a direct response to customer feedback.

No action is required from OG&E customers because of this change — passwords and other login information remain the same. Customers who are signed up for AutoPay do not need to do anything for their payments to continue. The utility continues to offer Paperless Billing and other online services, and the updated website simplifies the process for opting in, making it easier than ever for customers to manage monthly statements without writing a check or buying a stamp.

The new website reflects best practices, market research data, and increases access to information about the electric company's economic and community development resources like site selection, local partnerships, donations and more. Customers and stakeholders will also have more visibility into the company's stewardship programs, policy leadership, and commitment to improving its environmental impact through renewables, investment in electric vehicles and many other initiatives. Updates to the website prioritize cybersecurity to ensure customers' personal information and privacy are protected. Continuous efforts to strengthen protection of customer data are ongoing.

As part of OG&E's work to continually improve customers' experiences, [System Watch](#), OG&E's interactive map that reflects service interruptions and provides automated updates on restoration of power, will receive updates in coming months.

About OG&E

Oklahoma Gas and Electric Company, a subsidiary of OGE Energy Corp. (NYSE: OGE), is Oklahoma's largest electric utility. For more than a century, we have provided customers in Oklahoma and western Arkansas the safe, reliable electricity needed to power their businesses and homes with the nation's lowest electric rates, according to S&P Global Market Intelligence. Our employees are committed to generating and delivering electricity, protecting the environment, and providing excellent service to nearly 871,000 customers. OG&E has 7,081 MW of electric generation capacity fueled by natural gas, wind, low sulfur coal, and solar. OG&E employees live, work, and volunteer in the communities we serve. For more information about OG&E, visit us at [OGE.com](https://oge.com) or follow us on [Facebook](#), [Twitter](#) and [Instagram](#).